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A Gem in Downtown San Antonio

Grand Hyatt San Antonio Receives Four Diamond Award

We are so honored to receive this prestigious award after just one year in San Antonio and we will continue to not just meet, but exceed, both our customers' and the community's expectations of a Four-Diamond property."

Scott Lane, Director of Sales and Marketing Grand Hyatt San Antonio

A part of the River Walk landscape for just over one year, the Grand Hyatt San Antonio has already made a name for itself by securing a prestigious 2009 AAA Four Diamond Rating .

"AAA Four Diamond Award winners represent an important tier of the hospitality industry, offering guests superior experiences with a high level of hospitality in luxurious surroundings," says Michael Petrone, AAA director of Tourism Information Development. "To achieve and maintain this level of service is an amazing accomplishment."

"We strive daily to find ways to go the extra mile and create not just a place to stay but a total experience,"

---Scott Lane

Director of Sales and Marketing

"We are thrilled to receive a Four-Diamond rating," says Scott Lane, Director of Sales and Marketing. "It is a testament to all of the hard work that we have put in over the past year to ensure that the Grand Hyatt San Antonio provides its guests with the very best in service and amenities."

Diamond Ratings

To be selected for a Four Diamond rating, a property must be upscale in all areas. The accommodations must be refined and stylish and the physical attributes must reflect enhanced quality throughout. An extensive array of amenities combined with a high degree of hospitality, service and attention to detail are all factored into the decision.

- Grand Club concierge level accommodations
- 24 Hour StayFit Healthclub
- 24 Hour Perk's Coffee and More
- Finely appointed guest room accommodations
- Extensive art collection

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It is easy to see why The Grand Hyatt San Antonio's elegantly modern design, extensive art collection and luxuriously appointed rooms combined with the unique dining experience and amenities that include a 24-hour gym, met the Four Diamond criteria--- but it is the intangibles that seal the deal.

The staff at the Grand Hyatt San Antonio, from management to housekeeping, works hard to make every guest's stay a unique and personal experience. No detail has been left to chance.

"We pride ourselves on offering our guests the absolute best in customer service," says Lane. "We strive daily to find ways to go the extra mile and create not just a place to stay, but a total experience."

About the Grand Hyatt San Antonio

Grand Hyatt San Antonio is a premier destination in the heart of downtown. The 1,003-room, 37-story luxury hotel, with 115,000 square feet of indoor/outdoor meeting space, is adjacent to the Henry B. Gonzalez Convention Center and famed San Antonio Riverwalk. The hotel also includes a fully equipped 24-hour StayFit@Hyatt gym with heated outdoor lap pool, Perks Coffee and more. At the Grand Hyatt San Antonio guests will find a unique blend of location, amenities and service to make their stay unforgettable. For more information about Hyatt hotels and resorts, visit Hyatt on the Internet at www.hyatt.com. For more information on Grand Hyatt San Antonio please call (210) 224-1234 or visit <http://grandsanantonio.hyatt.com>

About Global Hyatt Corporation

Global Hyatt Corporation, one of the world's premier hotel companies, offers today's travelers over 735 hotels and resorts (over 136,000 rooms) in more than 44 countries. The company's affiliates own, operate, manage and franchise Hyatt branded hotels and resorts under the Park Hyatt™, Grand Hyatt™, Hyatt Regency™, Hyatt Resorts™, Hyatt™, Hyatt Place™ and Hyatt Summerfield Suites © brands. In April 2007, Hyatt launched its newest global brand, Andaz™. Global Hyatt Corporation is also the owner of Hyatt Vacation Ownership, Inc. operator of the Hyatt Vacation Club and fractional residential properties and U.S. Franchise Systems, Inc, which franchises Hawthorn Suites and Microtel Inns and Suites. From the U.S. and Canada, reservations for any Hyatt hotel worldwide may be obtained by calling 1-800-233-1234 or logging onto www.hyatt.com

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